

Intereach Family Day Care: Frequently Asked Questions

Q. What qualifications do Family Day Care educators hold?

A. All registered educators must, at a minimum, be actively working toward a formal qualification of Certificate III in Children's Service. Educators must also hold current First Aid, Anaphylaxis and Asthma training and update Child Protection every 18 months. Additionally educators must participate in ongoing professional development annually to ensure their skills and knowledge remains current. Educators and any other persons over the age of 18 years residing at the premises must also hold a current Working with Children Check and Police Check.

Q. How are educators supported?

A. Intereach values educators knowledge and skills and understand they are integral in providing Family Day Care. To ensure educators maintain a high quality education and care service Intereach employs and experienced and knowledgeable staff to provide ongoing support and guidance. This is provided through:

- Regular support visits; fortnightly to 6 weekly based on individual educators needs
- Phone support during core and outside of core hours
- Resources to support program development and implementation
- Professional development opportunities

Q. Is Family Day Care Regulated?

A. Family Day Care is regulated under the Education and Care Services National Regulations and the Education and Care Services National Care Law Act 2010. Intereach furthermore develops policies and protocols which outline who we abide by and comply with the Regulations and Law.

Additionally FDC is assessed under the National Quality Framework which sets the benchmark for education and care services in Australia. Currently Intereach FDC is rated as exceeding the National Quality Standards.

Q. How many children can an educator care for?

A. Educators can provide education and care for up to seven children at any one time with no more than four children being under school age.

Current research confirms the importance of strong relationships with significant adults to a child's early learning; family day care's small group environment facilitates strong bonds and promotes effective early learning and social development.

Q. What will my children do while in Family Day Care?

A. Intereach Family Day Care educators are professionals and will provide children with an opportunity to be engaged in a wide variety of fun learning experiences and in some cases excursions within the community.

Your children will be provided with a program which is led by the Early Years Learning Frameworks principles, practice and outcomes. The EYLF aims to extend and enrich children's learning from birth to 5 years and through the transition to school.

Experiences and excursions could include, but will not be limited to:

- Music
- Books
- Puzzles
- Arts and crafts
- Outdoor play
- Construction
- Play dough
- Excursion- local parks, nursing homes, libraries and play groups

Educators will monitor your child's learning and development and work in partnerships with families to ensure programs are tailored to continuing to build and scaffold their current skills and knowledge

Q. How will I be updated about my child's care?

A. During the interview process, educators will discuss your preferred way to communicate throughout your child's day. This may include emails, text or communication journals. Most educators are now also using social media platforms to keep families up to date for example through a closed FB page.

Educators are required to document observations of the children they have in care and develop a program based around the children's needs and interests. Documentation about your child's learning, development and progress will be available to you at your educator's home.

Parents are encouraged to view the happenings of the day so you can discuss them with your educator and your child.

If you have a concern about your child's development you can speak to your educator or the Child Development Coordinator who supports your educator.

Q. Can my educator have visitors while they are providing education and care to my children?

A. Yes, all visitors must sign the educator's visitor's book. All families will be notified of any visitors staying in the premises and any visitor staying longer than 3 weeks require a working with children's check.

Q. What happens if our educator is unavailable to provide education and care due to holidays or illness?

A. There may be times when your educator is not available to care for your child due to illness or periods of annual leave. When this occurs your educator will provide as much notice as possible and notify the coordination unit of their leave. Your educator and staff from the coordination unit will liaise with you to ensure that appropriate replacement care is offered if you and your family require.

Q. How much will it cost?

A. Intereach Family Day care educators are considered independent contractors; therefore each educators hourly rate can vary. This hourly rate depends on the educators qualifications, experience, what additional services they provide to families and children e.g. food, excursions, etc.

The Federal Government provides [childcare subsidies](#) in the form of Child Care Benefit (CCB) and Child Care Rebate (CCR) for families. If your family meets the income test, the fee that you would be expected to pay is reduced.

Intereach Coordination unit is happy to complete a fee estimate to inform you of your out of pocket care costs.

Q. What type of care can Family Day Care provide my family?

A. Family Day Care is a very flexible child care option and care provide care permanent and casual care during core hours, before and after school and during school holidays, outside of core hours, evenings, weekends and in some cases even overnight and 24 hour care.

Q. Where does Intereach Family Day Care offer education and care?

A. Intereach currently have educators available in: Deniliquin, Finley, Berrigan, Jerilderie, Tocumwal, Barooga, Moama, Echuca, Tennyson, Rochester and Nanneella.