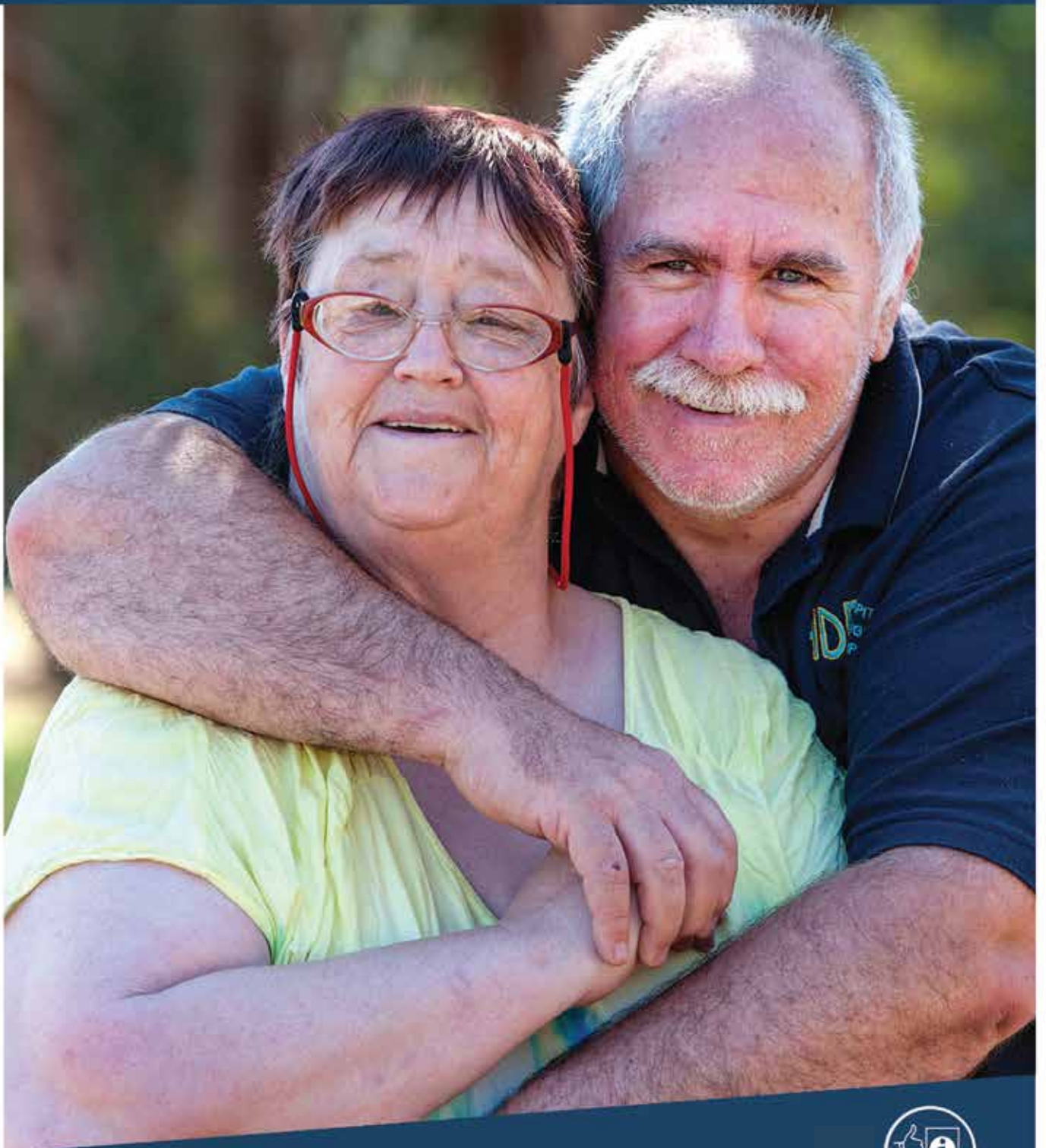




**Information Book
About Intereach**



Easy English



Hard words

This book has some hard words.

The first time we write a hard word

- the word is in **blue**
- we will write what the hard word means.



This book was written by Intereach.

When you see the word 'we' it means Intereach.

Who we are



We work with communities in

- Riverina Murray NSW
- Northern Victoria.



We are a **not for profit** provider.

Not for profit means we do **not** make money for what we do.



We work with you to

- get help
- have choices



- like where you live.

We can help you



We can

- help you find an Intereach service
- give you information about other services
- help you get support
- help you do things in the community.



What we do

We



- listen to you
- care about the community



- help you understand

- **privacy**

We keep your information private.

This means we will **not** tell other people without asking you.



- **rights**

Rights are things that everyone should be able to

- get
- have
- do.



- help you make a **complaint**.

A complaint is when you

- do **not** like something
- and
- tell someone about it.

Contact us



Email

intereach@intereach.com.au



Phone

1300 488 226



Talk to us in person at one of our offices in

- Deniliquin
- Albury
- Wagga Wagga
- Hay
- Finley
- Cootamundra
- Corowa
- Buronga
- Griffith
- Bendigo
- Echuca
- Maryborough
- Castlemaine.



You can use the **National Relay Service - NRS** to contact us if you need to.

The NRS is for people who are Deaf, hard of hearing or have a speech difficulty.



TTY users call 133 677

Ask for 1300 488 226

Speak and Listen users call

1800 555 727

Ask for 1300 488 226

SMS relay users text 0423 677 767



If you need an interpreter phone 131 450

Ask for 1300 488 226

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Scope's Communication and Inclusion Resource Centre

wrote the Easy English in December, 2017. www.scopeaust.org.au

To see the original contact Intereach.

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