

## **Selection Criteria – Senior Manager Family Services**

### **Essential:**

1. Experience in management within a community sector/services environment
2. Strong leadership skills and demonstrated experience in program management including planning, implementation and evaluation
3. Demonstrated ability to provide strong leadership and support for staff in an individual and team context
4. Supporting families within a case management framework
5. Highly developed oral, written and interpersonal communication skills
6. Highly developed organisational and time management skills
7. Demonstrated skills and experience in strategic planning, program planning, implementation and evaluation
8. Capacity to build and maintain strong working relationships with key stakeholders, to build and participate in effective partnerships for the benefit of community, clients, programs and organisation
9. Solid understanding and working knowledge of issues facing vulnerable and hard to engage families
10. Knowledge of government funding policies and processes, experience in tender writing and in meeting accountability requirements

### **Desirable:**

1. Experience working within or managing a childcare service
2. A tertiary qualification in Children's Services, Social Work, Community Services or Management (or equivalent)

***We value diversity and welcome applicants from all walks of life, ages, backgrounds and cultures.***