

Role Profile

Position	
Position Title	Child Youth and Family Worker
Business Unit/Program	Operational Services – Family Support
Relationships	
Reports to:	Program Manager
Direct reports:	NA
Purpose of the Position	
The provision of early intervention support services for families with children and young people who are showing signs of, or are at risk of developing mental illness	
Key Responsibilities <i>(the following description of responsibilities is not exhaustive and may include others as directed from time to time)</i>	
Service Delivery	<ul style="list-style-type: none"> • Provide direct services to children and youth affected by mental illness in accordance with the guidelines which includes three levels of support; <ul style="list-style-type: none"> ○ Intensive, long-term, early intervention support for children, young people and their families which may include: Assessment and identification of needs; practical assistance and home-based support; linking with other relevant services; and, targeted therapeutic groups. ○ Short-term immediate assistance for families which may include: Assessment of needs; information or referrals; and, limited direct support ○ Community outreach, mental health education and community development activities which may include: organisation of, and participation in, community events; and, general and therapeutic group work in the community • Provide a range of opportunities for young people and their families to be actively involved in decision-making processes, service design, continuing development and promoting broader social change • Implement and contribute to the development, continuous improvement and evaluation of the child, youth and family support services • Establish and effectively utilise networks with other community support services to meet the needs of young people and their families • Support student placements
Governance, Compliance and Quality Control	<ul style="list-style-type: none"> • Ensure familiarity, understanding and abide by Intereach policies and procedures as outlined in the Employee Handbook • Contribute towards policy development • Keep up-to-date with changes in government legislation, in relevant areas of responsibility

	<ul style="list-style-type: none"> Identify and implement improvements to operational processes and procedures to enhance program functions Maintain confidentiality 		
People and Culture	<ul style="list-style-type: none"> Participate in regular team meetings to discuss progress, issues, planning and professional development Participate in supervision Participate in training and development relevant to the role Actively develop and maintain supportive relationships with all staff 		
Financial	<ul style="list-style-type: none"> When incurring expenses on behalf of Intereach, ensure this falls within budgetary guidelines 		
Work, Health and Safety	<ul style="list-style-type: none"> Understand and comply with WH&S policies and procedures and legislative requirements Communicate with WH&S representatives and supervisors, particularly regarding hazards in the workplace Participate in programs to improve risk management, including health and safety within the workplace 		
Organisational	<ul style="list-style-type: none"> Develop and maintain effective relationships with key stakeholders Champion the values and principals of Intereach within all aspects of our work Become familiar with all programs across the business Actively promote Intereach services and programs within the broader community Liaise with other Intereach teams/services in order to achieve maximum benefit from resources within the organisation 		
Core Competencies			
Core Competencies (As defined in the Intereach Code of Conduct Framework)	Intereach Value	Competency	Level Required
	Leadership	Communicating with impact	1
		Focus on results	1
	Partnership	Managing relationships	1
		Working as a team	1
	Social Justice	Acts courageously	1
Respects and values differences		1	
Selection Criteria			
Essential	<ul style="list-style-type: none"> Demonstrated experience providing support to children, youth and families whilst incorporating self-directed planning Ability to effectively deliver programs within a group work context High level of interpersonal and organisational skills and the ability to use initiative Relevant tertiary qualification (social work, psychology or Allied Health) or substantial progress towards one 		

	<ul style="list-style-type: none"> • Demonstrated knowledge, empathy and understanding of issues relating to people with mental illness and how mental illness impacts on children, young people and their families • Knowledge of child and adolescent development
Desirable	<ul style="list-style-type: none"> • Direct experience in providing child and mental health services • Experience working with Client Management Software • Experience working with people from Indigenous and Culturally and Linguistically Diverse backgrounds • Experience working with people that identify as either gay, lesbian, bisexual, transgender or intersex • Approved group facilitator in programs of relevance that support children and young people • Familiar with Intereach programs and activities and other relevant local and regional services
Mandatory Requirements	
Essential	<ul style="list-style-type: none"> • Current Working with Children Check, • Current Criminal Record Check or willingness to undergo check • Current drivers licence
Acknowledgement of receipt and understanding of the Role Profile	
Name	
Signature	
Date	