



Home Care Packages

Do you need a bit of extra help with cleaning, cooking, shopping, laundry, showering or gardening to stay independent and living at home? Intereach can work with you to ensure the best benefit from your Home Care Package and ensure services are tailored to meet your needs.

► So, how does it work?

If you think a Home Care Package might be the right choice for you,

1. Phone the Intereach Community Support Team for a chat on **1300 488 226**. This helps us understand your situation and how we can help.
2. Intereach can then assist you with the referral to My Aged Care. Alternatively you can phone direct on 1800 200 422 to arrange an ACAT assessment. Ask to work with Intereach.
3. You can choose the support that suits you. Intereach will work with you, your partner, carer or family, to coordinate your services at a time and place that you prefer.

► Where is it available?

Intereach provides Home Care services across the Edward River, Murray River, Albury, City of Wodonga, Federation, Berrigan and Greater Hume Local Government Areas

► Is there a cost?

You may need to pay towards the Home Care services you receive. These costs are set by the Department of Human Services. We will always explain and agree upon any costs before your services start. Financial hardship arrangements are available and Intereach can help you to access these.



We pay our respects to the Elders, both past and present, and to those of the future, for they hold the memories, the traditions, the cultures and hopes of Aboriginal Australia.

Intereach acknowledges all traditional owners and Elders past and present, particularly the traditional custodians of the lands where our offices are located and the areas where we work.

Supporting Diversity

Intereach welcomes every person irrespective of gender or gender identity, age, Aboriginal or Torres Strait Islander heritage, cultural background, physical or intellectual abilities, country of birth, religious beliefs, sexuality and other real and perceived differences.

Need assistance to talk to us?

If you are deaf, or have a hearing impairment or speech impairment, contact us through the National Relay Service:

TTY users

Phone 133 677 then ask for 1300 488 226

Speak and Listen users

Phone 1300 555 727 then ask for 1300 488 226

SMS relay users

SMS 0423 677 767

Need an interpreter?

Phone 131 450

Offices

Albury

Bendigo

Corowa

Cootamundra

Deniliquin

Echuca

Finley

Griffith

Hay

Kyneton

Maryborough

Mildura

Seymour

Shepparton

Swan Hill

Wagga Wagga

Intereach operate offices in locations throughout NSW and Victoria to deliver a wide range of support to children, families, carers, young people, people living with a disability and the general community.

Toll free **1300 488 226**

Email intereach@intereach.com.au

www.intereach.com.au

