



intereach



# Commonwealth Home Support Programme

We are here to help you live independently in your home, keeping you as well as possible.

## How does it work?

The Commonwealth Home Support Programme (CHSP) is an entry-level home support program that helps older people to live independently in their homes and communities. It also provides respite services to give carers a break.

The program aims to:

- Help people live as independently as possible;
- Focus on working with them, rather than doing things for them; and
- Give a small amount of help to a large number of people.

Most people in the CHSP only need 1 or 2 services to help them to stay living independently.

If you are an older Australian who needs to access help at home, we encourage you to apply for an assessment on the [My Aged Care website](#), call the My Aged Care contact centre or call Intereach on **1300 488 226** and talk to someone from the Aged Care Services team.

## Is there a cost?

The Commonwealth Home Support Programme is partially subsidised through Australian Government funding grant agreements. You may be required to pay a small contribution for the support you receive, if you can afford to. Clients will not be asked to cover the full cost of services.

## Where is it available?

Intereach delivers the Commonwealth Home Support Programme across the Riverina-Murray region of NSW and across North and Central Victoria.

## We are here to help and support

P: 1300 488 226 | E: [agedcare@intereach.com.au](mailto:agedcare@intereach.com.au)

W: [www.intereach.com.au](http://www.intereach.com.au)

intereach

## Need assistance to talk to us?

If you are deaf, or have a hearing impairment or speech impairment, contact us through the National Relay Service:

## TTY users

Phone 133 677 then ask for 1300 488 226

## Voice Relay

Phone 1300 555 727 then ask for 1300 488 226

## SMS relay users

SMS 0423 677 767

## Need an interpreter?

Phone 131 450 then ask for 1300 488 226



## Commonwealth Home Support Programme

# Why you will love Intereach

If you're considering Intereach as your provider for the Australian Commonwealth Home Support Programme (CHSP), here are some compelling reasons why we should be at the top of your list:

**Expertise:** Intereach is a leader in providing a wide range of services to older people, including those available under CHSP. Our expertise and experience means we understand the specific needs of older people and can provide tailored, high-quality care that truly makes a difference in people's day-to-day life.

**Personalised Care:** We understand that everyone is unique and their care needs are specific to them. We take a person-centred approach to care, working closely with older people and their families to create personalised care plans that are tailored to meet the specific needs and preferences of each individual.

**Quality Services:** We are committed to providing high-quality services to older people. We regularly review and update our services to ensure we are meeting the needs of older people and that they are in line with the latest industry standards.

**Strong Community Connections:** Our staff live in the communities we serve. This allows us to understand the specific needs of older people and to provide services that make a great difference in people's lives.

**Flexibility:** We offer flexibility in the services we provide, allowing older people to access services as and when they need them, and to make changes to their care plans as their needs change. This ensures that older people have the support they need to live independently in their own homes for as long as possible.

**With Intereach, you can trust that you will receive expert, personalised care tailored to your specific needs and that your provider has a deep understanding of your community.**

**Talk to us today.  
Phone 1300 488 226.**

