



Home Care Packages

At Intereach, we can help you stay living independently in your home for longer through our Home Care Package support

How does it **work**?

Home Care Packages (HCP) provide care to meet higher-level care needs and assist people to live independently in their homes.

We work with you to understand you and your needs and identify your goals, including the most appropriate way to support you to live a more active and independent life. You can choose to spend your Home Care Package funds on most types of services, support and equipment that relate to your care, health and wellbeing.

Our **Services**

Some of the services we can assist you with*:

- Respite care when you or your carer need a break
- Personal care such as help getting dressed
- Modifications to your home such as hand rails or ramps
- Transport
- Meals
- Household jobs such as cleaning or gardening
- Assistive equipment such as walking frames
- Social activities

*Please note, service delivery options may vary depending on your geographical location.

Is there a **cost**?

You are allocated monthly subsidies from the Commonwealth Government – the amount we receive depends on your Home Care Package level. Your Home Care Package is claimed by Intereach from your subsidy after services have occurred.

Your package is not designed to cover the full costs of the support provided. Your home care provider may ask you to pay fees as part of your Home Care Package budget. Intereach will record these fees in your Service Agreement.

Where is it **available**?

Intereach Home Care Packages are available in the City of Albury, Berrigan, Campaspe, Edward River Council, Federation, Gannawarra, Greater Bendigo, Greater Hume, Greater Shepparton, Loddon, Macedon Ranges, Moira, Rural City of Mildura, Rural City of Swan Hill and City of Wagga Wagga and City of Wodonga local government areas.

Contact **Us**

P: 1300 488 226 | **E:** agedcare@intereach.com.au

W: www.intereach.com.au

Need assistance to talk to us?

If you are deaf, or have a hearing impairment or speech impairment, contact us through the National Relay Service:

TTY users

Phone 133 677 then ask for 1300 488 226

Voice Relay

Phone 1300 555 727 then ask for 1300 488 226

SMS relay users

SMS 0423 677 767

Need an interpreter?

Phone 131 450 then ask for 1300 488 226



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Why you will love Intereach

If you're considering Intereach as your provider for Home Care Packages (HCP), here are some compelling reasons why we should be at the top of your list:

Expertise: Intereach is a leader in providing a wide range of services to older people, including Home Care Packages. Our expertise and experience means we understand the specific needs of older people and can provide tailored, high-quality care that truly makes a difference in people's day-to-day life.

Personalised Care: We understand that everyone is unique and their care needs are specific to them. We take a person-centred approach to care, working closely with older people and their families to create personalised care plans that are tailored to meet the specific needs and preferences of each individual.

Quality Services: We are committed to providing high-quality services to older people. We regularly review and update our services to ensure we are meeting the needs of older people and that they are in line with the latest industry standards.

Strong Community Connections: Our staff live in the communities we serve. This allows us to understand the specific needs of older people and to provide services that make a great difference in people's lives.

Flexibility: We offer flexibility in the services we provide, allowing older people to access services as and when they need them, and to make changes to their care plans as their needs change. This ensures that older people have the support they need to live independently in their own homes for as long as possible.

With Intereach, you can trust that you will receive expert, personalised care tailored to your specific needs and that your provider has a deep understanding of your community.

**Talk to us today.
Phone 1300 488 226.**



Delivering the NDIS in
your community

Intereach is a not-for-profit community services organisation providing information, services and support to children and families, people with disability, mental health and older people across the Riverina-Murray region of NSW, central and northern Victoria and the Mallee.
Intereach is the Partner in the Community for the National Disability Insurance Scheme (NDIS)