# Intereach Children's Services Hot Water Procedure



Applies to	Intereach Family Day Care (FDC) and Intereach Out Of School Hours (OOSH)				
Policy	NQS Two: Children's Health and Safety Policy				
Version	2.0	Date approved	1/11/2022	Next review date	1/11/2025

### 1. Objective

Intereach Children's Services aims to prevent scalding of children in care by implementing safety measures.

Burns and scalds are a major cause of serious injury to children between 0 and 14 years. Hot water can be deadly to children with around 1,200 children in Australia under five years of age attending hospital emergency departments each year for the treatment of scalds. Approximately one in four of these children will be admitted to a hospital.

## 2. Responsibilities

It is the responsibility of the Nominated Supervisor to:

- ensure all handwashing taps are either regulated to a maximum of 50°C, covered with a lockable device, mixer tap lock or switched off. Options included fitting a:
  - tempering valve these are fitted to the water pipeline and mix hot and cold water to a specific temperature, adjustable between 35°C and 50°C, or,
  - hot water shutdown devices these are fitted to the end of a tap and automatically cut off water flow once the water reaches the pre-set temperature.

It is the responsibility of Educators and staff to:

- adequately supervisor children at all time; and,
- be aware and implement hot water procedure.

#### 3. Procedure

- Children under school age do not have unsupervised access to any hot water supply.
- Children of school age do not have unsupervised access to any hot water supply unless the
  hot water supply is regulated so as to keep it below the temperature at which a child can be
  scalded.
- Hot food/drink preparation and consumption is kept away from areas that are accessible to children, at the service and while on an excursion.
- Where possible, thermal mugs with a lid that securely screws onto the mug which can be closed to stop spillage are used when having hot drinks around children.
- Cooking experiences with children are supervised and the use of hot water is avoided where possible.

# 4. National Quality Framework

Elements	Concept	Descriptor	
2.2	Safety	Each child is protected	
2.1.1	Wellbeing and	Each child's wellbeing and comfort is provided for,	
	comfort including appropriate opportunities to meet ea		
	need for sleep, rest and relaxation.		

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Elements	Concept	Descriptor	
2.2.1	Supervision	At all times, reasonable precautions and adequate	
		supervision ensure children are protected from harm and	
		hazard.	
2.2.2	2 Incident and Plans to effectively manage incidents and em		
	emergency	are developed in consultation with relevant authorities,	
	management	practised and implemented.	
7.1.2	Management	nt Systems are in place to manage risk and enable the	
	systems	effective management and operation of a quality service.	

5. Context		
5.1. Standards or other external requirements	Australian Children's Education and Care Quality Authority (2017) National Quality Standards.  Australian Children's Education and Care Quality Authority (2017) Guide to the National Quality Framework  Better Health Channel (Vic). Burns and Scalds. Accessed September 2022 https://www.betterhealth.vic.gov.au/health/conditionsandtreatme nts/burns-and-scalds-children  Kids Health NSW – Burns and Scalds – Accessed September 2022 https://kidshealth.schn.health.nsw.gov.au/burns-and-scalds	
5.2. Legislation or other requirements	Education and Care Services National Regulations consolidated 2017  Education and Care Services National Law Act 2010	
5.3. Internal  Documentation	FDC Home Safety Audit Medical Management and Risk Minimisation Plan Benefit Risk Assessment	

6. Document control						
Version	Date approved	Approved by	Next review date			
1.0		R. Phillips - Acting Senior Manager, Children and Family Services	3/03/2023			
2.0	1/11/2022	M.Tai - General Manager Operations	1/11/2025			

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