#### **OOSH Fact Sheet**

### Casual booking in MY FAMILY LOUNGE



(via the log in area on the Intereach website)

Casual Vacation Care and After School Care bookings can be made two weeks in advance.

#### Note:

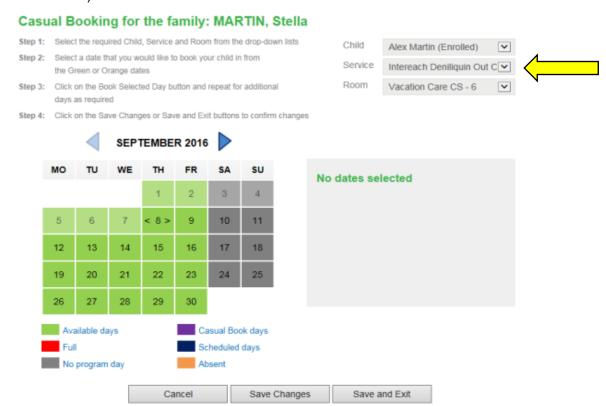
Grey days = unavailable Green days = available to book Red days = booked out

## To book a casual day:

1. Click on 'Add Casual Booking'

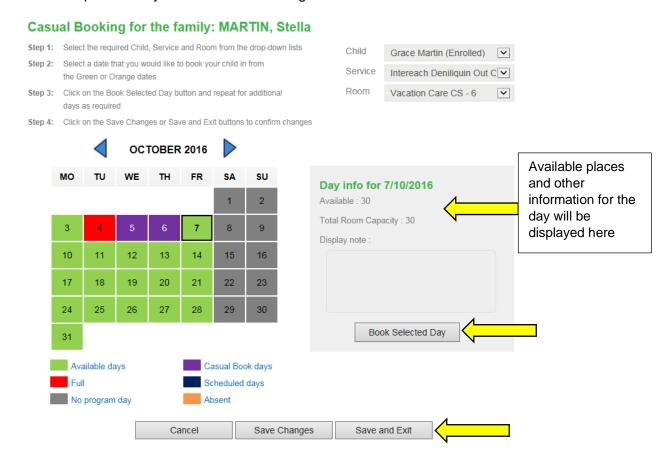


2. Select the 'Child', 'Service' and 'Room' required (After School Care or Vacation Care)



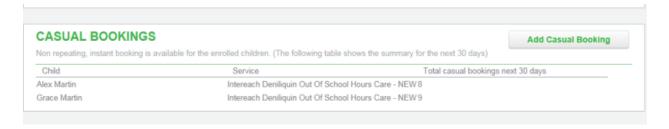
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3. Click once on the required day then click on 'Book Selected Day'. That day will appear in purple on your calendar. Do this for all days required for this child then click on 'Save Changes' and repeat for any other children you need a booking for or 'Save and Exit' once you have completed all bookings. Confirm that you agree to the terms and conditions and these days are now booked in. If you need to book a day that is already fully booked (in red), contact OOSH staff between 8am and 6pm to add your child to the waiting list



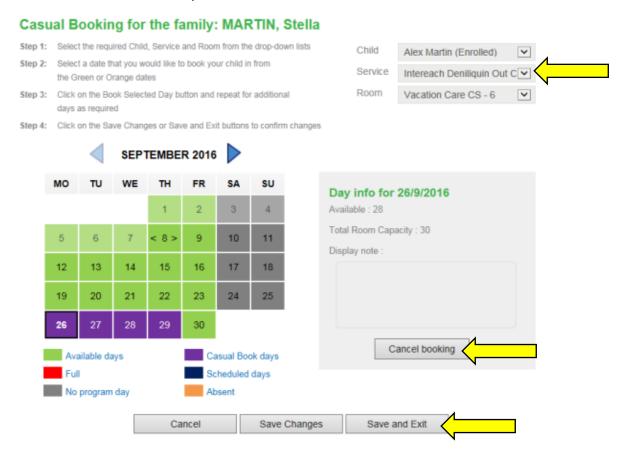
## To cancel a casual day:

4. Click on 'Add Casual Booking'



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5. Select the 'Child', 'Service' and 'Room' required (After School Care or Vacation Care). Click once on the day you need to cancel then click on 'Cancel Booking'. Do this for all days that need to be cancelled for this child then click on 'Save Changes' and repeat for any other children you are cancelling or 'Save and Exit' once you have completed all cancellations. Confirm that you agree to the terms and conditions and these days are now cancelled (see terms and conditions for cancellation fees)



# How do I download the app?

Visit:

App Store (Apple)

https://itunes.apple.com/au/app/my-family-lounge/id933685806?mt=8, or

Google Play Store (Android)

https://play.google.com/store/apps/details?id=au.com.qkenhanced.myfamilylounge&hl=en

#### Need help?

Intereach OOSH staff are on hand to help you through the process:

Phone: 03 5890 5260

Email: oosh@intereach.com.au

Need a quick run-down in person? Phone OOSH staff and book a time that suits you.

See OOSH Fact Sheet for how to make and cancel casual bookings via the 'My Family Lounge' app

or OOSH Fact Sheet for how to make permanent bookings for After School Care

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