



Scan QR code to receive a  
volunteer visitor

# Aged Care Volunteer Visitors Scheme

Arranging volunteer visitors to provide friendship and companionship.  
You may be eligible to receive fortnightly in-home, one-on-one visits from a  
trained volunteer.

## How does it work?

The Aged Care Volunteer Visitors Scheme (ACVVS) is a free service to support volunteer visitors to provide friendship and companionship to lonely or isolated older people.

There are a range of reasons people can feel isolated.

- Isolated from culture and heritage
- little contact with friends or relatives
- mobility challenges
- being different in some way.

Regular visits from volunteers can help to improve quality of life for those most vulnerable in our communities.

Intereach is proud to be one of 140 community organisations funded by the Australian Government to deliver this special and important service.

## Where is it available?

Intereach delivers the Aged Care Volunteer Visitors Scheme across the Riverina-Murray region of NSW and across the Loddon and Mallee regions of Victoria.

## Who can refer?

Anyone can refer an older person who meets the eligibility criteria to the scheme, with the older persons consent. We encourage self-referrals, as well as referrals from family, friends and support services or professionals.

## Am I eligible to receive a visitor?

To be eligible to receive a volunteer visitor, you:

- must be waitlisted for or currently receiving an Australian Government funded Home Care Package;
- are feeling lonely or isolated and not having regular and reasonable, frequent, positive and engaged contact with friends and relatives (this includes people who have limited contact with people who speak their language or share their cultural background); or
- have frailty, mobility or communication issues that prevent you from participating in social or leisure opportunities.

## How do I get a volunteer visitor?

If you meet the eligibility criteria and would like to apply to receive visits under the ACVVS, please fill out the online application form on our website, call our Volunteer Team Leaders Sue and Sarah or send us an email.

## Contact Us

P: 1300 488 226

E: [volunteers@intereach.com.au](mailto:volunteers@intereach.com.au)

W: [www.intereach.com.au](http://www.intereach.com.au)



## Need assistance to talk to us?

If you are deaf, or have a hearing impairment or speech impairment, contact us through the National Relay Service:

## TTY users

Phone 133 677 then ask for 1300 488 226

## Voice Relay

Phone 1300 555 727 then ask for 1300 488 226

## SMS relay users

SMS 0423 677 767

## Need an interpreter?

Phone 131 450 then ask for 1300 488 226