



# Settlement Engagement and Transition Support (SETS)

We support newly arrived migrants and refugees who live, work or study in the wider NSW-Victorian border region to become independent and contribute to the Australian community.

## How does it work?

We offer a range of support such as:

- Casework and settlement support
- Information, advice and referrals
- Advocacy and support
- Capacity building sessions
- Information sessions and workshops

- Referrals to services (Centrelink, health, childcare, family support)
- Obtaining a driver's licence
- Support to find classes to strengthen your English language skills
- Assistance to find education and training
- Support at school
- Support to build employment readiness
- Social support groups and community activities
- Youth engagement activities and future planning
- Events, info sessions and groups for all ages

## We can help with:

- Practical information about housing, schools, jobs, banking, health, social security
- Citizenship, form filling, and understanding Australian government and legal systems'
- Accessing culturally appropriate physical and mental health services

## Is there a cost?

- SETS is a free and confidential service.

## Need assistance to talk to us?

If you are deaf, or have a hearing impairment or speech impairment, contact us through the National Relay Service:

### TTY users

Phone 133 677 then ask for 1300 488 226

### Voice Relay

Phone 1300 555 727 then ask for 1300 488 226

### SMS relay users

SMS 0423 677 767

### Need an interpreter?

Phone 131 450 then ask for 1300 488 226



# Settlement Engagement and Transition Support (SETS)

If you have recently arrived in Australia, we provide free settlement assistance to help you make meaningful connections and participate equally in the social, economic and cultural life of your new home in Australia.

## Am I eligible?

Settlement support is available for residents who:

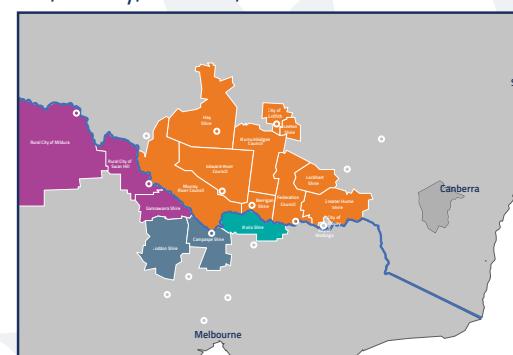
- Hold an eligible Refugee & Humanitarian Visa or Family Stream Visa with low English language proficiency
- Live in Northern Victoria or the NSW Riverina regions
- I am still not sure (contact us anyway)

These visa subclasses are eligible:

- Refugee and humanitarian visa subclasses 200s, 800s, 449 and 786.
- Family and partner visa subclasses 100s, 800s and more.
- Resolution of status (RoS) visa subclass 851.

## Where is it available?

We provide SETS in communities along both sides of the Murray River in the wider NSW-VIC Border region and have Settlement workers in Albury, Bendigo, Cootamundra, Corowa, Finley, Griffith, Mildura and Swan Hill offices.



## Contact Us

P: 1300 488 226

E: [sets@intereach.com.au](mailto:sets@intereach.com.au)

W: [www.intereach.com.au](http://www.intereach.com.au)

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