

Fee Schedule 2025/26

Home Care Services: Domestic Assistance, Personal Care, Respite and Social Support	Per Hour GST excl.	Per Hour GST incl.
Standard hours (Monday – Friday, 7 am – 7 pm)	\$80.00	\$88.00
After hours (Monday – Friday, 7 pm – 7 am)	\$90.00	\$99.00
Saturday	\$102.00	\$112.20
Sunday	\$128	\$140.80
Public Holidays	\$148	\$162.80
Social Support (group) per hour		
Monday – Friday	\$10.00	\$11.00
Travel		
Travel per kilometre	\$1.50	\$1.65
Other services		
<p>Please contact us for an individualised quotation on other services that Intereach can provide, including:</p> <ul style="list-style-type: none"> Care Management; and, Welfare checks will be charged at the applicable hourly rate. 		
Domestic assistance		
<p>Domestic assistance is available at a minimum of one hour and the fee is per hour. Domestic assistance includes help with:</p> <ul style="list-style-type: none"> cleaning bathrooms, toilets, kitchen, and white goods; dusting, polishing, sweeping, and mopping floors and vacuuming; making beds and changing linen; and, washing and ironing. 		
Personal Care		
<p>Personal care is available at a minimum of half an hour and fee is per hour. It includes help with:</p> <ul style="list-style-type: none"> dressing and undressing; toileting, washing, showering and bathing; shaving, hair care and personal grooming; fitting and use of relevant aids, including hearing aids, communication devices, splints, and callipers; supervision and prompting of taking medications as per a care plan; eating and drinking, including cooking and food preparation for special diets; and, mobility, including transfers, in and out of bed, commode, wheelchair, chair and vehicle. 		

Respite

Respite is available for a minimum of one hour and the fee is charged at a minimum of two hours. Respite care assists the primary carer when they are unavailable or require a break from their care responsibilities. Respite can be provided in or out of the home and may involve any or all aspects of personal care or domestic assistance.

Social Support (individual)

Social Support for individuals is available for a minimum of one hour and the fee is charged at a minimum of two hours. Social Support includes companionship, social activities and community access including shopping assistance.

Social Support (group)

Social Support Group fee is per hour. Where available and appropriate, Social Support may be offered in a group setting. Social Support provides social interaction at a centre or in a community-based setting. People are connected to groups based on their location and common interests. Participants nominate group activities, for example craft, speakers, trips and exercise.

Travel

Travel is charged at the per kilometre rate when a participant requires transport. Travel is also negotiated in cases of remote participant locations.

Cancellation Policy

A minimum 24 hours' notice is required for cancellation of service booking without charge. Cancellation notice to be given during office hours (Monday – Friday, 9 am-5 pm). Weekend or public holiday cancellations must be received no later than 5 pm on the Friday before the service is scheduled. Cancellations received outside of the 24 hours of booking are charged at the relevant fee.

Please note: Fees are effective from 1 May 2025. Fees are reviewed annually and are subject to change, at which time Intereach will provide 4 weeks' notice of any changes to rates.

Enquiries: 1300 488 226 or agedcare@intereach.com.au